

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 23V-488

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2021-2023 Model S and Model X vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On the affected vehicles, a first-row seat belt was disconnected from its pretensioner anchor as part of a necessary step to perform a repair. After the repair was completed, on certain affected vehicles the first-row seat belt may not have been reconnected to its pretensioner anchor to specification. If a seat belt is not connected to its pretensioner anchor to specification, the seat belt may not perform as designed in a collision, which may increase the risk of injury.

WHAT TESLA WILL DO

Tesla will inspect and, where necessary, connect both first-row seat belts to their pretensioner anchors to specification. If the seat belt cannot be connected to its pretensioner anchor to specification, the seat belt assembly will be replaced at no cost to the customer.

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the inspection itself takes approximately 5 minutes, but if either first-row seat belt is not connected or cannot be reconnected to its pretensioner anchor, then the repair process may take up to an additional 30 minutes. The inspection and repair, if necessary, may be completed by Tesla Mobile Service where available.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.