

IMPORTANT SAFETY RECALL

Cummins Onan 2.8 HGLAA-8302 (Gasoline) Generator Recall 22E-030
NHTSA Recall No. 23V-483

This notice applies to your Long Deployment Surveillance Trailer(s) with the following vehicle identification number(s): [REDACTED]

August 8, 2023

[REDACTED]
Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Industrial Video & Control Co has decided that a defect, which relates to motor vehicle safety, exists in certain MVT-900A/MVT-3001-G/2021 Long Deployment Surveillance Trailers equipped with the Onan 2.8 HGLAA-8302 (Gasoline) generator.

WHAT IS THE DEFECT/NONCOMPLIANCE?

According to Cummins Onan Recall 23E030: "This fuel hose between the inline fuel filter and the Injection Pump Module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak in the presence of an ignition source may increase the risk of fire."

WHAT IS INDUSTRIAL VIDEO & CONTROL AND CUMMINS GOING TO DO?

Because this is Cummins' recall, the inspection and recall repair will need to be completed by a Cummins certified service center. To locate the nearest certified service center, please call 1-800-CUMMINS (286-6467). You may also find a location nearest you by searching the web at www.cummins.com/locations. The recall repair will be done at no cost to the customer. This repair will take approximately 1.7 hours.

WHAT SHOULD YOU DO?

Please have the serial number of the generator available and contact Cummins at: (800) CUMMINS OR (800) 286-6467. The remedy is to inspect and, if the unit has the defect, to replace the subject fuel hose and associated clamps. If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Cummins by contacting the Cummins Customer Service Department.

If Cummins fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,
Industrial Video & Control Co



Amanda Williams, Purchasing & Logistics Manager