



## IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Safety Recall: August 2023  
Jayco Inc. 23V-477  
Daimler Trucks 23V-237 (FL969)

Name  
Address  
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, and Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2021-2022 Entegra Accolade, Accolade XL, Jayco Seneca, Seneca Prestige Class C motorhomes built with certain 2020-2022 Freightliner S2RV chassis.

### *Reason for this recall*

On the affected vehicles, the spline teeth in the windshield wiper arms may wear and break. This can cause the wipers to fail, reducing the driver's visibility, and increasing the risk of crash.

### *Recall Remedy*

A Daimler Truck North America authorized service facility will inspect the date code on the windshield wiper arms and replace the wiper arms as needed. The Recall will take approximately one half hour and will be performed free of charge.

### *What we need you to do*

Please contact an authorized Daimler Truck North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at <https://northamerica.daimlertruck.com/contact-us>. Scroll down to "Locate a Dealer" and select the appropriate brand.

You may also confirm your vehicle's involvement in this recall at the following URL:  
<https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

1. The name and address of the person who paid for the repair
2. The Vehicle Identification Number (VIN) of the repaired vehicle
3. What problem occurred, what repair was done, and the date of the repair
4. Who repaired the vehicle
5. The total cost of the claimed repair expense
6. Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer. Please speak with your authorized Daimler Trucks North America LLC dealer concerning this matter.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com). If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Motorized Division