



# IMPORTANT SAFETY RECALL

DATE:

July 25, 2023

NHTSA ID: 23V473

**This notice applies to your vehicle**

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act**


Boreas Campers has determined that a defect, which relates to motor vehicle safety, exists in certain 2018-2021 AT, XT and MXT travel trailers equipped with Suburban SDS2 - 2 Burner Cook Tops with production dates from January 1, 2018, to December 31, 2021. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.


**Issue:** On Boreas Campers AT, XT and MXT models built between 2018 through 2021 equipped with a Suburban SDS2 cooktop; the aluminum tubes that connect the gas valves to the cooktop burners could crack. If this happens, the tubes could leak propane when the top burner gas valve is opened to use the appliance.


**Safety Risk:** A propane gas leak could create the risk of a fire or explosion if ignited which could result in personal injury. Boreas Campers advises not to use the Suburban SDS2 cooktop until the recall repairs are completed.

**Corrective Actions:** Boreas Campers will work with Suburban Manufacturing who will provide a remedy which is 521337/521340 SDS2 field recall kit and the cooktop will be repaired at not cost. The estimated time Suburban advises it will take the corrective measures is .25 hours flat rate labor time for the rework. With proper documentation, Suburban will reimburse owners for the retail cost of an SDS2 cooktop if it was replaced prior to the issuing of this recall.

**What you should do:** Contact Suburban's Customer Service department at 423-775-2131 ext. 7101 or via email at [orders@suburbanmfg.com](mailto:orders@suburbanmfg.com). Suburban will direct you to a service center that can complete the prescribed remedy. If you are able to come to Boreas Campers HQ we can complete the fix, contact us at Boreas Campers 720-515-3641 or email [service@boreascampers.com](mailto:service@boreascampers.com) to set up an appointment.

 [info@boreascampers.com](mailto:info@boreascampers.com)

 720-515-3641

 3004 S Prairie Ave  
Pueblo, CO 81005



**NHTSA ID: 23V139**

**DATE:**

**July 17, 2023**

If after contacting Boreas Campers or Suburban's Customer Service you are still not satisfied, we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800- 424-9153; or go to <http://www.safercar.gov>.)


Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.


If you no longer own this vehicle, please notify Boreas Campers by calling 720-515-3641 or email [service@boreascampers.com](mailto:service@boreascampers.com).


Boreas Campers sincerely apologizes for this inconvenience and should you have any questions our contact information follows;

[service@boreascampers.com](mailto:service@boreascampers.com)  
720-515-3641

Boreas Campers  
3004 S Prairie Ave  
Pueblo, CO 81005

 [info@boreascampers.com](mailto:info@boreascampers.com)

 720-515-3641

 3004 S Prairie Ave  
Pueblo, CO 81005