



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 (800)-962-7926

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, VIN xxxxxxxxxxxxxxxxx Model: xxxxxx

July 18, 2023
990168

Dear Yamaha Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Company, Ltd. has decided that a defect that relates to motor vehicle safety exists in certain 2022 model XTZ7N (Ténéré 700) motorcycles. Our records indicate that you own the affected vehicle shown above.

The reason for this recall: In affected motorcycles, the front brake calipers may have been assembled with one or more bolts that have an incorrect thread length. Incorrect bolts can cause damage to the mounting hole threads in brake caliper if repeatedly removed and reinstalled, such as during servicing. Then, in the worst case, the bolts would no longer hold the front brake caliper to its mount, so the caliper would detach, resulting in loss of braking ability, increasing the risk of a crash with injury or death.

What is Yamaha and your dealer will do: To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the length of the front brake caliper mounting bolts confirmed. If found to be incorrect, the bolt(s) must be replaced with correct specification bolt(s) and the mounting hole threads in the calipers inspected. If the caliper mounting hole threads(s) are damaged, the caliper must be replaced as well. Inspection takes a little less than 15 minutes; the procedure can take up to around an hour and fifteen minutes if both calipers should require replacement. Your dealer may need to have your motorcycle longer than this, however, depending upon their scheduling.

There will be no charge to you for this procedure.

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your vehicle for this service. Remember to take this letter with you when you take in your vehicle.

You should not operate your motorcycle except to take it to the dealer for inspection and, if required, modification.

If you are unable to return to the Yamaha dealer who sold you the vehicle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555 Cypress, CA 90630

Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number 23V472.

If you no longer own this Yamaha: If you have sold your Ténéré 700 to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the Vehicle Identification Number (VIN) shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Motorsports Service Support
Yamaha Motor Corporation, U.S.A.