



IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO VEHICLES IN YOUR FLEET
SEE ENCLOSED VIN LIST for Your FLEET
NHTSA #23V-461 / MV-1 Recall #R2307
TRACTION CONTROL LIGHT – INDICATION TO OPERATOR

August 2023

Dear MV-1[®] Fleet Owner/Operator:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Mobility Ventures LLC has determined that certain 2015-2016 MV-1 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 126, "Electronic Stability Control Systems." Vehicles in your fleet are included in this safety recall campaign.

- The problem is . . .** If the vehicle's key is placed in the "ignition on" state for 3 seconds and then started, the "Traction Control Off" warning lamp illuminates rather than the "ESC (Electronic Stability Control) malfunction indicator." The vehicle will not correctly warn the driver in the event of traction loss – as required by FMVSS 126. If the driver is unaware that the vehicle's indicator warning light is not working properly, the driver may try to override the traction control system incorrectly by manually depressing the "Traction Control Off" button, increasing the risk of a collision.
- What your MV-1 Dealer or Vehicle Service Provider will do . . .** Mobility Ventures has developed revised software for your vehicle's electronic control brake module (ECBM). The revised software will be up-loaded into your vehicle's ECBM, replacing the current software. It will take the dealer about 1 hour to complete the required software installation. Your dealer may need your vehicle for a longer time due to service scheduling requirements. This important service, when completed by a Mobility Ventures Authorized Dealer, will be performed at **NO COST** to you. If you choose to handle the service directly, please complete the Warranty Form (addressed in Service Procedure) for reimbursement.
- What you must do . . .** Contact your MV-1 dealer immediately to schedule an appointment for this important service. **REFERENCE MV-1 Recall #R2307.**
- What if you no longer own this vehicle or are the Lessor?** You have received this notice because our records indicate that you are the current owner of the vehicles identified on the enclosed list. **If you no longer own one or more of the listed vehicles** and you have the address for the current owner(s), please forward this letter to the new owner(s). **If you are the lessor of these vehicles**, please forward a copy of this notice to the lessee(s) within ten days, as required by Federal Regulations.
- If you need help . . .** If you require more information regarding this recall, please call Mobility Ventures Owner Relations at 1-574-247-0387 for assistance.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. We are sorry for any inconvenience that this safety recall and its implementation may cause, but your safety is our first concern. Your cooperation is appreciated.

Customer Service Department – Mobility Ventures LLC



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