



IMPORTANT SAFETY RECALL

This notice applies to your <Model Year> Grand Design <Brand> <Model>, VIN <VIN>

NHTSA Recall No. 23V-455

July 28, 2023

<Customer Name>

<Customer Address>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has decided that a defect which relates to motor vehicle safety exists in certain **2023 Grand Design Momentum** travel trailers, and **Reflection** fifth wheel and travel trailers.

! IMPORTANT !

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your vehicle repaired.

Why is a recall being conducted?

A defect with CURT Axles by Lippert was determined to exist in certain **2023 Grand Design Momentum** travel trailers and **Reflection** fifth wheel and travel trailers produced between February 21, 2023, and June 5, 2023. On certain RV trailers, the grease fittings on the axles may not have been tightened properly. As a result, a fitting could separate and damage the pin that locks the axle nut in place. If the axle nut comes loose, the spindle and wheel could separate from the trailer. A wheel separation could cause a loss of control and increase the risk of injury or a crash. Additionally, a wheel that separates could also hit another person or vehicle.

What are we doing about the problem? Grand Design will notify owners by mail and advise you to take your trailer to a dealership to inspect the axle assembly. It will be repaired or replaced, as needed at no cost to you.

What should you do? Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 and choose the "Recall" prompt or email recall@granddesignrv.com We can discuss other arrangements to have the needed repairs completed.

What if I no longer own this recreational vehicle? Notify Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com to inform us that you no longer own this vehicle. Please be sure to include your 17-digit VIN in all correspondence.

Who should you contact if you have further questions or concerns? Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9249 and choose the "Recall" prompt, or email: recall@granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Grand Design RV, LLC