



IMPORTANT
SAFETY RECALL

[Expedition date]

«Client»
«Adresse»
«Ville», «Province»
«Code_Postal»

Notice of defect R2023-007- HVDU&DCJB short circuit

This notice is sent to you in accordance with the *Highway Safety Act and the National Traffic and Motor Vehicle Safety Act* (United States).

This is to inform you that your vehicle manufactured by The Lion Electric Company (“**Lion**”) may contain a defect that could affect the safety of a person.

Description of the vehicle(s) affected by the defect.

Make	Lion
Model	Lion C
Model year	2021 à 2025
Vehicle Identification Number (VIN)	See Annexe
NHTSA Recall number	23V-452

Description of the defect

Some hardware used in the high voltage distribution unit (HVDU) and direct current junction box (DCJB) enclosures may come loose and fall inside the enclosures. Loose hardware can create power losses of the circuit and/or can potentially create a short circuit.

A short circuit can lead to the deactivation of the vehicle’s high voltage. A Loss of high voltage will lead to loss of steering assistance, the vehicle’s motor power, as well as loss of the vehicle's primary braking system. The secondary brake pump assures the vehicle's braking capacity, but braking power will be reduced. A loss of a high-voltage system would increase the risk of a crash.

Corrective measures and precautions

The period for repair is scheduled to start on or about November 1st, 2023. Please contact Lion to book an appointment to perform the repair, which will be carried out by Lion’s technicians, at Lion’s expense.



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A team of technicians will be dispatched by Lion to change the HVDU and DCJB hardware. Lion estimates it will take approximately 4 hours to complete the repair.

If any anomalies are detected, please contact Lion at the number indicated below.

Contact

For any questions, please do not hesitate to contact the service department at the 1 855 546-6706 ext.: 229.

If you have already paid to have your vehicle repaired for this defect, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Lion's customer support at the number indicated above.

If you are no longer the owner of the vehicle, please contact Lion to provide the information about the new owner. Lion will then contact the new owner.

If you are the current owner and are leasing the vehicle, please forward a copy of this notice to the lessee within 10 business days of the date of receipt of this notice to comply with U.S. federal regulations.

After contacting the Lion's customer service department, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Our priority is to provide you a product of utmost quality and safety. We apologize for the inconvenience and thank you for your trust and valuable cooperation.

Michael Bianco, Eng.
Service Engineering Director