



IMPORTANT
SAFETY RECALL

[Expedition date]

«Client»
«Adresse»
«Ville», «Province»
«Code_Postal»

Notice of defect 2023-006: High voltage cable damage

This notice is sent to you in accordance with the *Highway Safety Act and the National Traffic and Motor Vehicle Safety Act* (United States). The Lion Electric Company ("**Lion**") has detected a defect, which relates to motor vehicle safety, in certain 2019-2025 LionC buses. NHTSA recall reference number: 23V-448. Please refer to Appendix A for the list of impacted VINs.

Description of the defect

High-voltage cables running under the coolant fluid surge tank can be damaged by excessive movement of the tank. Excessive tank movement is due to the flexibility of the tank's support to the vehicle's firewall. Over time, cracks may appear in the firewall around the tank support brackets, accentuating movement and increasing the risk of cable damage.

Damage to high-voltage cables can lead to deactivation of the vehicle's high-voltage circuit. Loss of high voltage would lead to loss of steering assistance, the vehicle's motor power, as well as loss of the vehicle's primary braking system. The secondary brake pump assures the vehicle's braking capacity, but braking power would be reduced. A loss of high voltage system would increase the risk of collision.

Corrective measures and precautions

Lion will contact you as soon as possible to book an appointment to perform the repair, which will be carried out by Lion's technicians, at Lion's expense. The technicians will change the surge tank support and, if necessary, the high-voltage cables will also be replaced.

As a precautionary measure, if any anomalies are detected from the surge tank, please contact Lion at this toll-free number: 1 855 546-6706 ext. 229.



Contact

For any questions, please do not hesitate to contact the service department at the 1 855 546-6706 ext.: 229.

If you have already paid to have your vehicle repaired for this defect, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Lion's customer support at the number indicated above.

If you are no longer the owner of the vehicle, please contact Lion to provide the information about the new owner. Lion will then contact the new owner.

If you are the current owner and are leasing the vehicle, please forward a copy of this notice to the lessee within 10 business days of the date of receipt of this notice to comply with U.S. federal regulations.

After contacting the Lion's customer service department, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Our priority is to provide you a product of utmost quality and safety. We apologize for the inconvenience and thank you for your trust and valuable cooperation.

Michael Bianco, Eng.
Service Engineering Director