

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 23V-434

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 Model Y and Model 3 vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

Affected vehicles may have been manufactured with a non-functioning pyrotechnic battery disconnect. A pyrotechnic battery disconnect that does not isolate the HV battery when the vehicle detects certain collisions or specific issues within its HV battery may increase the risk of injury.

WHAT TESLA WILL DO

At no cost to the customer, Tesla Service will replace the pyrotechnic battery disconnect on affected vehicles with a replacement unit that has been tested and certified by the supplier to be functioning as designed.

WHAT YOU SHOULD DO

To complete the necessary repair, schedule a service appointment using the Tesla app by selecting 'Service' > 'Request Service' > 'Outstanding Work' > 'Battery Disconnect Replacement Recall'. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, this repair takes approximately one hour.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.