

TOYOTA

This notice applies to your vehicle:
[VIN]

URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed **FREE OF CHARGE** to you.
DO NOT DRIVE YOUR VEHICLE UNTIL THE REMEDY IS PERFORMED.

IMPORTANT SAFETY RECALL (*Remedy Notice*)

Certain 2023 Model Year Camry and Camry HV Vehicles
DO NOT DRIVE – Potential Loss of Vehicle Control

Dear (customer's First/Last name)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 model year Camry and Camry HV vehicles.

You received this notice because our records indicate that you recently purchased this vehicle.

What is the condition?

The subject vehicles may have significantly under-tightened wheel nuts that may loosen and detach, causing a wheel to detach from the vehicle after low-mileage use. A wheel detaching from a moving vehicle can result in a loss of vehicle control, increasing the risk of a crash. **No one should drive these vehicles until the remedy is performed.**

What will Toyota do?

Toyota dealers will inspect and re-tighten the wheel nuts to proper specification. If any components are found to be damaged, they will be replaced **FREE OF CHARGE**. **No one should drive this vehicle until the remedy is performed.**

Any authorized Toyota dealer will arrange to pick up the vehicle and provide a loaner vehicle while the remedy is performed, **FREE OF CHARGE** to the owner.

What should you do?

DO NOT DRIVE YOUR VEHICLE UNTIL THE REMEDY IS PERFORMED

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible. **Your local Toyota dealer will pick up your vehicle and provide a loaner vehicle while the remedy is being performed. They will also be more than happy to answer any of your questions.**

- ✓ To find a dealer near you, visit www.toyota.com/dealers.
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

This is an important Safety Recall

The repair takes approximately 1 hour for the inspection and re-tightening of the wheel nuts. However, depending upon the dealer's work schedule and if components are found to be damaged, it may be necessary to make the vehicle available for a longer period of time.

- We ask that no one drive this vehicle until the remedy is performed. If you disregard this and drive the vehicle, you may notice an abnormal steering feel or vibration, or an abnormal noise. If you notice any of these symptoms while driving the vehicle, please immediately pull your vehicle to the side of the road when it is safe to do so and contact your dealer for vehicle pickup.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit <https://www.toyota.com/owners>

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your safety and continued satisfaction with our products. We sincerely regret any inconvenience this condition may cause you.

Thank you for owning a Toyota.

Sincerely,

Toyota Motor Sales, USA