



## IMPORTANT SAFETY RECALL

2024MY CX-90 – Suspension and Steering Insufficiently Tightened or Missing Bolts

Safety Recall 5923F - NHTSA Campaign Number 23V-429

July 2023

This notice applies to your vehicle: VIN \_\_\_\_\_

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2024MY CX-90 vehicles. If you received this notice, your vehicle is included in this Safety Recall.

### What is the problem?

Certain bolts for the steering intermediate shaft, front ABS (Anti-lock Brake System) wheel speed sensor harnesses or front upper control arms may not have been tightened to proper specification or may be missing. This can result in one or more of these components loosening or detaching while driving and cause a loss of ability to control the vehicle, increasing the risk of a crash.

### What will Mazda do?

#### Protect What Is Important To You

Your Mazda dealer will inspect the bolt fastening of each affected component, and ensure all bolts are tightened to the proper specification. If any bolts or nuts are missing at time of inspection, they will be replaced. The inspection and repair will be performed free of charge and at no cost to you.

### How long will it take?

It will take approximately half an hour to complete the inspection and repair; however, your Mazda dealer may need your vehicle for a longer period of time. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

### What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your CX-90 vehicle inspected and repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or call our Customer Experience Center at (800) 222-5500, option #4.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete, and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6. If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the MyMazda app on your smartphone.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*