

July 19, 2023

Direct Chassislink Inc 3525 Whitehall Park Drive Charlotte, NC 28273

RE: Notice of possible defect NHTSA ID# 23V-426 This notice applies to your trailer,

Trailer Serial's # attached

IMPORTANT SAFETY RECALL

Dear Owner of Stoughton Brand Intermodal Container Chassis':

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Stoughton Trailers LLC (Stoughton) has decided that a defect which may relate to motor vehicle safety exist in some model year 2023 – 2024 Stoughton brand CCGN model trailers (commonly referred to as Intermodal Container Chassis)

IMPORTANT!

- * Your Stoughton brand Container Chassis' are being recalled.
- * You should contact Stoughton Trailers

The defect is identified as possible inadequate wheel lug nut torque which may result in potential loss of wheels. Such a failure could result in serious bodily injury or death, as well as property damage. The remedy for this issue is as follows. Stoughton will inspect, tighten the lug nuts to required torque specification and make any repairs that may have occurred due to the issue. This will be performed according to Stoughton repair document RD-00131.

These repairs will be provided at no charge to the vehicle owner. Please contact Stoughton and schedule an appointment for your free repair as soon as possible.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. If you have any questions or concerns, please contact Stoughton Trailers Customer Service and Warranty Department at:

Jackie Kell Phone: 608-873-2580 Jackie@stoughtontrailers.com

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <u>http://www.safercar.gov</u>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

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