



June 13, 2023

Customer Name
Street Address
City/State
Zip

RE: IMPORTANT SAFETY RECALL per: NHTSA RECALL 23V408
Imagine Fiberglass Products Inc. #2023-01

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Imagine Fiberglass Products Inc. has decided that a safety defect, exists in certain 2021-2023 L'Air Trillium Heritage, and Lion travel trailers equipped with certain SuburbanSDS2 2-Burner Drop-in Cooktop, Model # 3032AST, installed in your **L'Air Camper, VIN #####**.

This is to inform you that your vehicle may contain a defect that could affect the safety of a person. As such, we advise you to refrain from operating the cooktop until the recall repairs are completed. Suburban will provide a remedy at no cost.

Issue: On L'Air Camper Trillium Heritage, and Lion 1300 and 4500 RVs produced between 2021 through 2023 equipped with a Suburban SDS2 cooktop, the aluminum tubes that connect the gas valves to the cooktop burners could crack. If this happens, the tubes could leak propane when the top burner gas valve is opened to use the appliance.

Safety Risk: A propane gas leak could create the risk of a fire or explosion if ignited which, increases the risk of fire and person injury.

Corrective Actions: We are working with Suburban and our distributor, GLP Canada, to provide install a regulator support bracket. This repair will take approximately XX minutes/hours. The repair will be done free of charge. Local customers may choose to bring their L'Air Camper to our L'Air Camper manufacturing facility in Waterloo for us to conduct the repair. Customers for whom this is not a viable option may bring their L'Air Camper to any authorized RV repair center in

Imagine Fiberglass Products Inc. dba L'air Camper Co. 560 Weber Street North, Waterloo, ON N2L 5C6

Canada or the US. Please note: it is imperative that the repair be executed by an authorized RV service technician. With proper documentation, Suburban will reimburse owners for the retail cost of an SDS2 cooktop if it was replaced prior to the issuing of this recall.

What you should do: Contact us at 519-804-8752 ext. 105 or via email at tracy@laircamper.com to confirm your preferred option for your cooktop repair. If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

What if you are a Lessor: Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We regret any inconvenience this recall may cause. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. We appreciate your attention to this matter.

Sincerely,

Tracy Morency
Administrative Manager
for: Imagine Fiberglass Products Inc.