



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 23517 NHTSA RECALL NO. 23V-397

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain IC Bus 2019 thru 2022 CE commercial buses built 11/26/2018 thru 01/05/2022, and 2019 thru 2024 TC commercial buses built 05/24/2018 thru 05/15/2023 with feature code 04100 (Brake system, hydraulic).

REASON FOR THIS RECALL

The brake pressure switch may allow brake fluid to seep past the diaphragm seal into the brake pressure switch electrical connector and associated fuse which can short the switch and/or fuse.

RISK TO MOTOR VEHICLE SAFETY

A shorted switch or fuse may cause the circuit to generate excessive heat which can result in an increased risk of a fire.

DEFECT REMEDY

The repair will involve replacing the brake pressure switch assembly and any wire harness found with brake fluid at the brake pressure switch connector or the associated fuse. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to 1 hour 15 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

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can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 06/02/2022 thru 10/11/2023. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC