

BUGATTI

Important Safety Recall

BUGATTI AUTOMOBILES S.A.S.

1 CHÂTEAU SAINT-JEAN

DORLISHEIM

67120 MOLSHEIM, FRANCE

June 2023

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

This notice applies to your vehicle: [REDACTED]

Subject:

Improper RIM type on Chiron Super Sport configured and assembled.
Chiron Sport RIM type "Leichtbaurad BBS" not validated on Chiron Super Sport.

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Bugatti Automobiles SAS has decided that a defect, which relates to motor vehicle safety, exists in certain 2022/2023 model year BUGATTI Chiron Super Sport vehicles.

Our records show that you are the owner of a vehicle potentially affected by this safety concern.

What is the issue?

The Chiron Sport RIM type that is currently installed on your Chiron Super Sport is not validated.

Using these RIMS can have a negative influence on the vehicle airflow and lateral control behaviour in the Top Speed Mode.

What will we do?

To correct this defect, your authorized BUGATTI Partner will offer free of charge, a replacement set of Chiron Super Sport released RIMS and brand-new tires, valves, and sensors.

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What should you do? BUGATTI states that the car shouldn't be driven until the RIMS have been replaced. Please contact your authorized BUGATTI Partner without delay to schedule a repair appointment and refer to BUGATTI's recall number BUGCR034. Please note that all transport-related costs to your nearest BUGATTI Partner will be covered by BUGATTI for this recall.

Lease vehicles If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

Can we assist you further? If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please email our dedicated Customer Service team via customerservice.americas@bugatti.us

If your dealer fails or is unable to remedy this defect without charge and within reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., Washington, DC 20890, or you can call toll free Vehicle Safety Hotline at 1-888-327-7236 (TTY 1-800-424-9153) or go to safercar.gov.

Checking your vehicle for open Recalls To check your vehicle's eligibility for repair under this or any other recall campaign, please visit www.bugatti.com and click on the Look-Up Recalls link to enter your Vehicle Identification Number (VIN) into the Recall Campaign Look-Up tool.

We would like you to know that we appreciate your continued support of our cars. Please accept our sincerest apologies for any inconvenience this may cause during vehicle ownership.

Yours Sincerely,



Trevor Hodgson-Phillips
Head of After Sales Business Management
After Sales & Customer Services
BUGATTI Automobiles S.A.S