



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



June 9, 2023

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#10318-1 NHTSA #23V387

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2023 Unity motorhomes (U24CB, U24FX, U24MB, U24MBL, U24RL, U24TB) and 2023 Wonder motorhomes (W24RL & W24RTB) manufactured between November 17, 2022 and April 27, 2023

Description of Defect:

The Marshall 2-stage regulator with certain lot #'s (K0722 & K1822) may leak propane at the rolled crimp connection. The high-pressure side of the regulator is not correctly crimped leading to the high-pressure of the propane tank getting around the body to face seal. In the event a regulator leaks propane and a spark could ignite a fire and cause bodily injury.

To Have This Modification Performed:

We request your assistance to have the safety issue corrected. Follow SOP10585 included in this mailing. Contact your selling dealer or an RV service center to perform an LP leak test. If the test indicates there is an LP leak the regulator will be replaced at no charge to you. The leak test may take about 25 minutes and the replacement of the regulator about 25 minutes. Some units have 2 regulators, it may take longer than the indicated time. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required. When the issue has been corrected sign the enclosed return form and email to recalls@tripleerv.com.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#10311-1".

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.


If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at recalls@tripleerv.com

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosure

1 – SOP10585 (Standard Operating Procedure)