

IMPORTANT SAFETY RECALL

7/28/2023

[REDACTED]
[REDACTED] 11963

This notice applies to your vehicle, 7SAY [REDACTED]

NHTSA Recall No: 23V-385

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2022 - 2023 Model Y vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

The steering wheel on Model Y vehicles is attached to the steering column using a fastener. Manufacturing records for select vehicles indicate that the fastener may be installed, but not tightened properly to specification. A fastener not tightened to specification could allow the steering wheel to disconnect from the steering column and the driver may lose steering control, which can increase the risk of a crash.

WHAT TESLA WILL DO

Tesla Service will inspect for proper tightening of the fastener and replace any improperly tightened fastener, free of charge.

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only a few minutes for the inspection, and less than twenty minutes if a repair is necessary. The inspection may be completed by Tesla Mobile Service where available.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.