



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

AUTOCAR, LLC RECALL ACX-2306
NHTSA RECALL 23V373
July 2023

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in 557, 2021 - 2023 model year ACX (Xpeditor) chassis manufactured between November 25, 2020 and March 21, 2023 with non-sequential serial numbers in the range of 234735 through 240923. Our records indicate that your vehicle was manufactured within this time and may contain the defect described herein.

MODELS AFFECTED: Autocar ACX (Xpeditor) MY 2021-2023.

COMPONENTS AFFECTED: The right-side stand-up door latch may be improperly assembled.

SAFETY DEFECTS AND POTENTIAL RISKS: If the right-side stand-up door latch is improperly assembled, the door may open during operation without warning, increasing the risk of a crash.

REPAIR REQUIRED: The right-side stand-up door will be properly assembled at no charge.

TIME REQUIRED FOR THE REPAIR: The labor time to repair your vehicle is 1.0 hour.

WHAT YOU SHOULD DO: To have your vehicle repaired, contact your local authorized Autocar service site or email warranty@autocartruck.com.

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PRIOR REPAIRS:

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE
REGARDING
LEASED
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL
RESPONSE
CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Departments
551 S. Washington St.
Hagerstown, Indiana 47346
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC