



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

Mailed on

07/18/2023

A **NAVISTAR** COMPANY

IMPORTANT SAFETY RECALL 23516 NHTSA RECALL NO. 23V-371

JULY 2023

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a non-compliance which relates to motor vehicle safety exists in certain 2022 thru 2024 CE school buses built 10/05/2020 thru 05/09/2023, certain 2022 thru 2024 and EV school buses built 10/13/2020 thru 05/03/2020, and certain 2021 thru 2024 RE school buses built 10/05/2020 thru 05/08/2023 with feature code 04AZS or 04AZY (Air Brake, Anti-Lock Brake system [ABS] with Electronic Stability Program [ESC] and Automatic Traction Control [ATC]) ; may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 121; ABS indicator lamp.

REASON FOR THIS RECALL

These certain vehicles may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 121 or Canada Motor Vehicle Safety Standard (CMVSS 121 - Specifically, the ABS indicator lamp does not remain activated when a malfunction exists, whenever the vehicle's ignition switch is in the on (run) position, and the vehicle is in motion.

RISK TO MOTOR VEHICLE SAFETY

If a fault exists with the ABS components and the lamp does not stay illuminated when the vehicle is in motion, during an event that requires ABS, a vehicle operator may not realize there is a fault with the ABS system, which can increase the risk of a vehicle crash that can result in property damage or personal injury.

DEFECT REMEDY

The repair will involve installation of updated software for the ABS Electronic Control Unit (ECU). Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/25/2022 thru 08/03/2023. **Present your original repair paperwork and proof of payment to any IC Bus dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC