



FONTAINE TRAILER COMPANY

IMPORTANT SAFETY RECALL

NHTSA RECALL #23V368

This notice applies to your vehicle, see VIN List Below.

Contact Name
Company Name
Address
City, State Zip

06/09/2023

Dear Mr. Contact Name,

This Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fontaine has decided that certain 2023-2024 Fontaine HACCFON51CTS 40' container chassis vehicles manufactured between August 22, 2022, and April 13, 2023, fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment".

What is the reason for this program:

The red Reflex Reflector was omitted on both the roadside and curbside at the outer edges of the rear trailer/chassis bolster. Due to the bolster design and light placement of the chassis, the conspicuity treatment cannot extend to the edges on the back of the chassis. To ensure compliance with FMVSS 108 requirements, individual Reflex reflectors must be installed on the edges of the bolster (Twistlock).

Customer Vehicle Identification Numbers (VIN) Affected by This Recall

13N-J412A-5-P1 [REDACTED] thru 13N-J412A-0-P1 [REDACTED]
13N-J412A-6-R1 [REDACTED] thru 13N-J412A-0-R1 [REDACTED]
13N-J412A-4-R1 [REDACTED] thru 13N-J412A-5-R1 [REDACTED]
13N-J412A-X-R1 [REDACTED] thru 13N-J412A-1-R1 [REDACTED]
13N-J412A-0-R1 [REDACTED] thru 13N-J412A-8-R1 [REDACTED]
13N-J412A-3-R1 [REDACTED] thru 13N-J412A-1-R1 [REDACTED]
13N-J412A-9-R1 [REDACTED] thru 13N-J412A-0-R1 [REDACTED]

(All VIN Numbers associated with this recall for an individual owner's fleet will be shown here)

COMMERCIAL BUSINESS

430 Letson Road
Haleyville, Alabama 35565
T: 205.486.5251
F: 205.486.8985

Risk to motor vehicle safety

Missing rear Reflex Reflectors reduce the trailers visibility to other drivers, increasing the risk of a crash.

Precautions you should take.

The supplied reflex reflectors should be installed as soon as possible after receipt of the decal.

Remedial actions/Measures:

Fontaine will provide instructions and two decals per chassis. The installation of the decal will require the twistlock rear surface to be cleaned by wiping with isopropyl alcohol and then application of the red reflector decal after the alcohol has flashed off (wipe with a dry cloth if slow to flash off). Fontaine will cover the cost at no charge to the owner of the trailer. The repair takes approximately 5 minutes/chassis or less. Contact Fontaine Trailer Technical Services at 1-205-485-1304 or warranty@fontainetrailer.net with any questions.

Further Assistance:

If the affected vehicles identified as needing to be updated are not corrected within a reasonable time after defect notification, please contact:

**Fontaine Trailer, Commercial Business
Technical Services
430 Letson Road
Haleyville, AL 35565
1-205-485-1304
warranty@fontainetrailer.net**

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already installed red Reflex Reflectors on the back corners, you may be eligible for reimbursement of the charges you paid for the correction to comply with FMVSS 108 requirements. To learn more about what you need to do to obtain reimbursement call the Technical Services number listed above.

Complaints:

If after having attempted to take advantage of this recall and concerns remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, S.E., Washington D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely



Fontaine Trailer