



A Tradition of Quality. Since 1905

June 15, 2023

Important Safety Recall Information – NHTSA Recall Number: 23V-366

Affected Chassis: [REDACTED]

To Whom It May Concern,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2022-2024, Gladiator, MetroStar, FC-94, and KME Panther model emergency response chassis cabs.

What is the concern?

A population of GEN 6 TCMs may fail to achieve 4th gear lock up when initiating the pump mode sequence after reversing the vehicle.

This defect could result in failing to engage 4th gear lock up will prevent the vehicle from achieving the full sequence needed to pump water. This increases the risk of personal injury and equipment damage. The failure could occur without warning.

Corrective Action

Contact your local Allison distributor for assistance with facilitating the repair and completing the reflash of the TCM. There is no cost to the vehicle owner for the recall remedy.

The repair will take approximately 1 hour to complete.

What should you do?

On the attached document, you will find a list of chassis cabs Spartan has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.





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Please contact your local Allison distributor to have the remedy completed at no charge to you or our mutual customer. Please submit any invoices with Allison.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvs@spartanmotors.com.

If you have any questions or concerns, please contact:

Marion Body Works – Fire & Emergency Warranty – P: 715-754-5261

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause, your safety is our first concern.

Sincerely,

Rachel Heineman
Director of Quality & Operational Excellence

