

Navistar, Inc. 2701 Navistar D Lisle, IL 60532 l

navistar.com

RELEASED

May 06 2024

NAVISTAR, INC



MAY 2024

IMPORTANT SAFETY RECALL 23514 NHTSA RECALL NO. 23V-353

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided certain 2001 thru 2003 9100i model trucks built 06/09/2000 thru 11/01/2002, 2001 thru 2010 9200i model trucks built 05/16/2000 thru 02/24/2009. 2008 thru 2018 ProStar® model trucks built 09/28/2006 thru 07/21/2017, 2018 thru 2024 RH® series trucks built 03/15/2017 thru 07/18/2023, 2004 thru 2009, 2011, 2012, And 2016 4400 model trucks built 12/01/2003 thru 07/30/2010 10/17/2008. thru 09/09/2011. 01/06/2025, 2000 thru 2023 8100 model trucks built 01/04/2022 thru 08/30/2002, 2002 thru 2007, 2009 8500 model trucks built 08/24/2001 thru 08/07/2008, 2003 thru 2018 8600 model trucks built 06/27/2002 thru 12/08/2017. 2001 thru 2007 9400i built 03/14/2000 thru 03/19/2007, 2003 thru 2007, 2009 thru 2011, 2013 and 2017 9900i model trucks built 08/18/2002 thru 03/14/2007,01/28/2008 thru 05/29/2010, 12/23/2011 thru 05/30/2012, and 02/19/2016 thru 11/25/2016, 2004 and 2007 9900iX model trucks built 04/10/2003 and 06/23/2006 thru 01/29/2007, 2010, 2011,2013, and 2016 LoneStar® series trucks built 01/06/2009 thru 11/24/2010, 04/11/2012 thru 05/25/2012, and 04/16/2014 thru

05/18/2016, 2019 thru 2021 LS® series trucks built 03/02/2018 thru 12/10/2021, 2024 LS® built on 06/11/2023, 2017 thru 2024 LT® Series Trucks built 05/18/2016 thru 07/18/2023, and 2019 thru 2024 MV® series trucks built 02/27/2018 thru 06/27/2023 with feature code 01WPN, 01WPS, or 01VAL (pintle hook, includes mounting bracket for lowering pintle hook) may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 108 , "Lamps, Reflective Devices and Associated Equipment."

REASON FOR THIS RECALL

Certain trucks may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 108 - If any required lamp or reflective device is obstructed by motor vehicle equipment, the vehicle must be equipped with an additional lamp or device of the same type. Specifically, Navistar did not equip these vehicles with additional unobstructed back-up lamps.

RISK TO MOTOR VEHICLE SAFETY

Back-up lights that do not conform to all the requirements of FMVSS 108 while in bobtail mode and in reverse with obstructed back-up lamps may increase the risk of a vehicle crash.

DEFECT REMEDY

The repair will involve replacing existing tail stop/turn signal lamps with tail stop/turn signal lamps with an integrated back-up lamp. Authorized repair locations have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to 1 hour and 20 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at https://www.internationaltrucks.com/dealer-locator or by

calling 1-800-448-7825 or find the nearest Love's center at https://www.loves.com.

*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/18/2022 thru 05/06/2024. Present your original repair paperwork and proof of payment to any Navistar dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.