



June 30, 2023

This notice applies to your vehicle:

WP0AA2Y10 [Redacted]

**URGENT SAFETY RECALL**  
**This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.**

**IMPORTANT SAFETY RECALL (Remedy Notice)**

**Certain 2020 through 2023 Model Year Porsche Taycan Vehicles in Puerto Rico  
Porsche Recall APA5 / NHTSA ID 23V-347**

Dear [Redacted],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a noncompliance, which relates to motor vehicle safety, exists in certain 2020 to 2023 Model Year Porsche Taycan vehicles delivered in Puerto Rico.

**What is the issue?**

Due to an incorrect market-specific coding of instrument clusters for Puerto Rico, the Brake Wear warning symbol is not displayed as required by the applicable regulation. Worn brake pads can increase stopping distance and increase a risk of a crash.

**What will Porsche do?**

To remedy the noncompliance Porsche will reprogram the affected vehicles with new software that contains the correct Brake Wear warning symbol. This repair should take approximately 1 hour to complete, however, it may be necessary to make your vehicle available to your dealer for a longer period of time. Your Porsche dealer will arrange for alternate transportation if necessary.

**What should you do?**  
**The remedy needed to complete this recall is now available.**  
  
Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.  
  
To find your nearest authorized Porsche dealer, visit:  
<https://www.porsche.com/usa/dealersearch/>

**This is an important Safety Recall.**  
  
This recall will be carried out at no expense to you. For more information, please contact customer support as instructed below

**What if you are not the owner or operator of this vehicle?**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

**Can we assist you further?**

If you require any assistance or have any questions, please call 1-800-PORSCHE or email [customersupport@porsche.com](mailto:customersupport@porsche.com).

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,  
Porsche Cars North America, Inc.