

Dennis Eagle Ltd. 104 G Pinnacle Way Summerville, South Carolina 29485 United Kingdom

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IMPORTANT SAFETY RECALL

This notice applies to your vehicle, please see the VIN list below. NHTSA Recall 23V346 Recall Campaign CP017

To: All Customers

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Dennis Eagle Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2023 Proview vehicles. Dennis Eagle have raised a safety recall campaign (CP017) To replace the seatbelt stalk on the left-hand seat for a longer one.

Safety Risk The current left hand side stalk is too short and can be difficult to get to, especially when wearing gloves. Meaning in the event of an emergency it may hinder someone exiting the cab quickly, increasing the risk of injury.

Please contact your local dealer to arrange this free of charge rework quoting CP017. To locate the dealer closest to you, please see <u>http://www.dennis-eagle.com</u>. The rework can either be carried out at your premises or at the dealerships depending on your requirements. The remedy is expected to take 1hr to complete. This repair will be done free of charge.

If you have questions or concerns about this recall, please contact Dennis Eagle 813.440.8136, or visit our website at <u>http://www.dennis-eagle.com</u>.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey AVE SE, Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

If you have already had this repair completed you may be eligible for a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with an email quoting CP017 to <u>warranty@dennis-eagle-inc.com</u>

If you no longer own this vehicle, please email <u>warranty@dennis-eagle-inc.com</u> with the vehicle and new owner details.

For help and support on this contact Dennis Eagle Inc. on 813.440.8136 or email <u>warranty@dennis-eagle-inc.com</u>



Below is a list of the affected vehicles in the field:

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Sincerely,

Dennis Eagle Inc.