

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, please see the VIN list below.
NHTSA Recall 23V335/Recall Campaign CP018

To: All Customers

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Dennis Eagle Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2023 ProView vehicles. Dennis Eagle Inc. have raised a safety recall campaign (CP018) having found the HVAC system used on speed 3 can lead to the overloading of an electrical connection between the inside and outside of the cab.

Safety Risk The HVAC electrical circuit may overheat giving a burning smell in the cab, an overheated electrical circuit increases the risk of a fire.

Please contact your local dealer to arrange this free of charge rework quoting CP018.. To locate the dealer closest to you, please see <http://www.dennis-eagle.com>. The rework can either be carried out at your premises or at the dealerships depending on your requirements. The remedy is expected to take 1.5hrs to complete.

If you have questions or concerns about this recall, please contact Dennis Eagle 813.440.8136 , or visit our website at <http://www.dennis-eagle.com>.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey AVE SE, Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

If you have already had this repair completed you may be eligible for a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with an email quoting CP018 to warranty@dennis-eagle-inc.com

If you no longer own this vehicle, please email warranty@dennis-eagle-inc.com with the vehicle and new owner details.



For help and support on this contact Dennis Eagle Inc. on 813.440.8136 or email DEINC_Warranty@dennis-eagle.com

Below is a list of the affected vehicles in the field:

Sincerely,

Dennis Eagle Inc.