



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) VIN

NHTSA Recall # 23V-331

Braun Recall Notice: 2023-01
May 19, 2023

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided that a defect, which relates to motor vehicle safety, exists in certain 2019-2023 Chief XL Type I, Express Plus Type I, and Liberty Type I vehicles mounted on Chevrolet Medium Duty Chassis with Liquid Spring rear suspension systems installed from March 2019 to March 2023

In the affected vehicles, the rear Liquid Spring components may come in direct contact with the right rear brake lines when lowering and raising the vehicle. This contact with the brake line may result in fatigue and eventual failure resulting in the potential loss of rear brake function. Failures can occur while in motion, increasing the risk of a crash.

Braun will remedy the affected units free of charge. Please contact your authorized Braun Dealer to arrange inspection and replacement and rerouting of the rear brake lines. The time required to remedy this recall is two hours. You are receiving this notice because Braun records indicate you may have received affected units.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

If your local Braun Dealer is unable to arrange service as described above without charge within a 60 day period upon contacting the Braun Dealer, you may contact Braun Customer Care directly at 1-866-305-8402 and/or submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize in advance for the inconvenience this issue may cause your organization. We will make every effort to make this as simple as possible for you.

Sincerely,

Kim Braun
President – U.S. Division

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