



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



May 17, 2023

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#10311-1 NHTSA #23V328

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2023 Unity motorhomes (U24CB, U24FX, U24MB, U24MBL, U24RL, U24TB) and 2023 Wonder motorhomes (W24RL & W24RTB) manufactured between February 27, 2023 and April 17, 2023

Description of Defect:

The 120V wire, insulated cover, for the GFCI exterior receptacle has been trimmed too much exposing more copper wire than necessary. If the White & Black wires touch, this could cause an arc and trip the GFCI breaker, increasing the risk of a fire.

To Have This Modification Performed:

Please contact your closest Triple E RV dealer or approved RV service center to have this recall performed at no charge to you. Your dealer will shorten the copper wires to the correct length. The time needed to perform the recall is approximately 20 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required. When the issue has been corrected sign the enclosed return form and email to recalls@tripleerv.com.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#10311-1".

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.


If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at recalls@tripleerv.com

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosure

1 – SOP10251 (Standard Operating Procedure)