

AIRSTREAM®

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2023 Atlas touring coaches. As a result, Airstream is conducting a safety recall.

Reason for this recall

Airstream, Inc. (Airstream) is recalling certain 2023 Atlas E1 touring coaches. There is a 12awg main trunkline wire that is protected by a 20amp fuse, with 16awg wires branching off from it. The 16awg wires are not individually fused, and because of this are under protected in the event of a short circuit. If a short circuit were to occur, the 16awg wires would heat up before the 20amp fuse would trip. This could result in a fire, increasing the risk of personal injury and/or property damage.

What we will do

Airstream dealers will be instructed to remove the Timberline system, solar controller, battery minder and power step from the existing harness trunkline and replace the 20A fuse with a 5amp fuse. A new circuit will be added for the Timberline system, solar controller, battery minder and power step. A new 12awg wire will be added and protected by a 20amp fuse. This will be done at no cost to the customer. This repair will take approximately 1 hour.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the repair performed on your vehicle. If you have any questions concerning this recall or if you need any assistance, please contact the Airstream Customer Service Department at support@airstream.com, or by phone at 877-596-6111 ext. 7401. If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the Airstream Customer Service Department.

If after contacting Airstream Customer Service you are still not satisfied, we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall:

NHTSA 23V-327/Transport Canada 2023-356

Safety Advisory:

June 27, 2023

