







Safety Recall: NHTSA # 23V-325

Cummins 23E-030

June 2023

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name Address City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain Jayco model year 2021-2024 Swift, and Solstice; 2021-2024 Entegra Coach Ethos, and Expanse Class B motorhomes.

The Onan generator fuel hose between the inline fuel filter and the Injection Pump Module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak in the presence of an ignition source may increase the risk of fire.

Cummins dealers will inspect and replace the fuel hose and clamp.

The remedy will be free of charge and will take approximately 1.7 hours to complete.

What we

Please contact a Cummins certified repair facility and schedule an appointment for this remedy you to do you can locate a repair facility at https://www.cummins.com/sales-and-service or you can call 1-800-CUMMINS. Reference Cummins 23E-030.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management Jayco Inc. Motorized Division