



PJ Trailers Manufacturing, Inc.
1807 FM 2352
Sumner, TX 75486
903-785-6879
recall@pjtrailers.com

IMPORTANT SAFETY RECALL

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This notice applies to your motor vehicle equipment,
VIN _____

Date: 06/15/23

Safety Recall Number: 23V319

Subject: Recall for inspection and/or replacement of the inner assembly of the Demco EZ Latch Gooseneck Coupler

Dear PJ Trailer Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PJ Trailers Manufacturing, Inc. (PJ Trailers), has decided that a defect, which relates to motor vehicle safety, exists in certain 2022, 2023, and 2024 PJ Trailers Models LD, LY, LX, LS, CC, DD, TJ, TS. Some of the couplers manufactured by Demco have the potential for the mounting bolts to become un-torqued, and the coupler could separate from the inner tube and the tow vehicle, which could result in a crash, accidental damage to include property damage, or bodily injury.

Your trailer has been identified as one that is included in this recall. You are advised **not to use the trailer under load and to immediately contact your local authorized PJ Trailers dealer or PJ Trailers directly to schedule the required inspection and potential inner assembly replacement (only performed if the inspection fails).** Please contact PJ Trailers Warranty Team by phone at (888) 330-8106 or by email recall@pjtrailers.com immediately to schedule the inspection.

The defect will be remedied by your authorized PJ Trailers dealer or representative by inspecting the coupler to determine if it is one of the couplers affected. If the inspection fails (i.e., found to be one of the couplers affected), the dealer will replace the inner assembly. The inspection will take approximately 15 minutes to perform and if the inspection fails, the inner assembly will be replaced, which will take an additional 15 minutes to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary inspection and potential coupler inner assembly replacement, which will be performed at no charge to you, please do the following:

Call your local authorized PJ Trailers Dealer or contact PJ Trailers Manufacturing, Inc. toll free at (888) 330-8106 or via email recall@pjtrailers.com for the location of your closest PJ Trailers



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dealer, or authorized representative, who will perform the inspection and potential inner assembly replacement.

You should call the same number if you have any problem obtaining the needed repair. **DO NOT USE THE TRAILER UNDER LOAD.**

If you had the coupler replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact PJ Trailers at (888)330-8106 or via email recall@pjtrailers.com.

Upon completion of the necessary inspection and potential coupler inner assembly replacement, the dealer or PJ Trailers authorized representative will notify PJ Trailers Manufacturing, Inc. that your trailer has been inspected and if it required the coupler inner assembly to be replaced or not.

If you no longer own the subject trailer, please provide PJ Trailers with the new owner's information (if known), either by mail to the address listed above or via email recall@pjtrailers.com. If the new owner information is unknown, simply notify PJ Trailers that you no longer own the subject trailer.

If you believe that PJ Trailers Manufacturing, Inc. has failed or is unable to remedy the potential defect without charge within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
[http:// www.safercar.gov](http://www.safercar.gov)

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,
PJ Trailers Manufacturing, Inc.