

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s), see enclosed VIN list.

**June 2023
FL971 A-B
NHTSA #23V-299**

Subject: Freightliner & Western Star Short Wheelbase Tire Conformance

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that certain model years 2020-2024 Freightliner Cascadia, Classic Cascadia, M2 Business Class, and Western Star 4700 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 136, Electronic Stability Control Systems for Heavy Vehicles. See below for additional detail on vehicle applicability:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
Freightliner	Cascadia	2020	2024	November 8, 2019	February 6, 2023
Freightliner	Classic Cascadia	2020	2020	November 23, 2019	November 28, 2019
Freightliner	M2 Business Class	2021	2024	June 20, 2020	January 12, 2023
Western Star	4700	2022	2022	June 18, 2021	August 9, 2021

On the affected vehicles, the tire/wheelbase combinations, due to low tire stiffness scores, may interfere with proper Electronic Stability Control (ESC) performance, which can result in understeering during a J-turn, increasing the risk of a crash.

A Daimler Truck North America authorized service facility will replace the tires. The recall will take approximately two to four hours and will be **performed free of charge**.

Please schedule this repair in advance, as it may require the involvement of a tire distributor to complete the tire replacement.

Please contact an authorized Daimler Truck North America dealer to arrange to have the recall performed and to ensure that tires are available. To locate an authorized dealer, search online at <https://northamerica.daimlertruck.com/contact-us>. Scroll down to "Locate a Dealer" and select the appropriate brand. You may also confirm your vehicle's involvement in this recall at the following URL: <https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the recall notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@DaimlerTruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If your manufacturer, distributor, or dealer fails to remedy the defect or noncompliance without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT (Enclosure)

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Truck North America LLC dealer. Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter.