



IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 23v-285
Safety Advisory: RC000294
May 2023

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain models 2021-2024 Scope, 2021-2023 Sequence, 2023-2024 Dazzle, 2023-2024 Twist, 2021-2024 Rize and 2021-2024 Tellaro motorhomes. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been discovered that on certain model year 2021-2024 Scope, 2021-2023 Sequence, 2023-2024 Dazzle, 2023-2024 Twist, 2021-2024 Rize and 2021-2024 Tellaro motorhomes, were built with recalled Cummins Onan QG 2800i generators. The fuel hose between the inline fuel filter and the injection pump module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak. A gas leak can result in a fire which may lead to property loss, personal injury, and death.

***What we
will do***

Cummins will inspect and, if the unit has a defect, replace the subject fuel hose and associated clamps. This will all be completed free of charge (parts and labor) to you the owner. This remedy should take approximately 1.7/hrs. to perform.

***What we need
you to do***

At your earliest convenience, please contact your dealer and schedule an appointment to have this remedy completed. To locate the nearest authorized Cummins service center, please visit <https://www.cummins.com/sales-and-service> .If you no longer own the vehicle, or if you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-855-2867, or email at Recalls@TMCRV.com.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Cummins by contacting <https://www.cummins.com/sales-and-service>

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach
cc: National Highway Traffic Safety Administration (NHTSA)

