

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle NHTSA Recall No. 23V284 TS#: 2013 Issue Date: March 29, 2023 Product / Part Number[s]: Warn VR EVO 8 Winch

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Crysteel Manufacturing Inc has decided, based on information provided by Warn, that a defect, which relates to motor vehicle safety, exists in certain 2021-2023 Junk King Model Trucks, PN: 2315373, JUNK KING-1901955-INST/PKG 2020 vehicles, equipped with a Warn model EVO 8 Winch.

## Issue / Symptom / Failure Mode:

Remotes have been reported by Warn to have failed after exposure to water. The remote-can shortcircuit, causing the Winch to operate on its own and increasing the risk of injury.

<u>Root Cause:</u> According to Warn, inadequate sealing around the remote seam can allow water to enter the unit.

## Corrective Action:

Please reference the associated link below with instructions on how to eliminate the safety risk by removing the internal battery pack. In addition to the battery removal, Warn is offering a \$100 coupon to customers due to the loss of wireless capability when the battery is removed. Instructions to receive the coupon are also available on the link provided below.

LINK TO INSTRUCTIONS: https://www.warn.com/vr-evo-remote-info

For questions, comments or concerns regarding the details of this Service Bulletin, or if you no longer own the vehicle,

please contact: Andy Bauch Quality Manager <u>albauch@tbei.com</u> Ph. 507-519-2933 warranty@crysteel.com



warranty@j-craftinc.com lcwarranty@tbei.com

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <u>http://www.safercar.gov</u>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.