



**LEISURE**  
TRAVEL VANS

# IMPORTANT SAFETY RECALL



May 4, 2023

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov»      «Postal\_Code»

Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

P: 204 325 4361  
F: 204 325 5241

301 Roblin Blvd.  
P.O. Box 1230  
Winkler, Manitoba CA  
R6W 4C4

“This notice applies to your vehicle, «Unit»  
VIN #«VIN»  
Coach Serial #«Serial»

U.S. Mailing:  
P.O. Box 68  
Walhalla, ND 58282

Triple E Recreational Vehicles Recall CA#10243-1      NHTSA #23V279

LEISUREVANS.COM  
TRIPLEERV.COM

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect exists in certain 2020, 2021, 2022 & 2023 Wonder W24RTB motorhomes manufactured between January 10, 2020 and December 23, 2022

### **Description of Defect:**

The bed stay bracket(s) may have been installed incorrectly with the “teeth” pointing down, causing the locking mechanism to engage temporarily. If jarred it may become disengaged and fall due to the weight of the bed lid and mattress, causing a risk of injury to the upper body.

### **To Have This Modification Performed:**

You have the option to perform the inspection. Follow SOP10110 included in this mailing to do an inspection of the bed stay brackets. If the bracket(s) are mounted correctly, provide a picture, and sign the enclosed form.

If the bracket(s) are installed incorrectly, new bracket(s) will be required. Please take a picture and email to [recalls@tripleerv.com](mailto:recalls@tripleerv.com). Contact your closest Triple E RV dealer or RV service center. Your selling dealer or a RV service center will perform the recall repair at no charge to you. The time needed to perform the recall is approximately 20 minutes for replacement and 10 minutes for inspection only. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required. When the inspection or replacement of the brackets have been completed sign the enclosed return form and email to [recalls@tripleerv.com](mailto:recalls@tripleerv.com).

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [recalls@tripleerv.com](mailto:recalls@tripleerv.com) in the subject line "Recall CA#10243-1".**

**What if you are a Lessor?**

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.

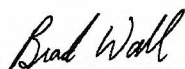
If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at [recalls@tripleerv.com](mailto:recalls@tripleerv.com)

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosure

1 – SOP10110 & SOP10111 (Standard Operating Procedure)