



## IMPORTANT SAFETY RECALL

2022-2023MY CX-30 and 2023MY CX-50 – Brake Pedal Travel May Increase

Safety Recall 5823D - NHTSA Campaign Number 23V-275

June 2023

This notice applies to your vehicle: VIN \_\_\_\_\_

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2022-2023MY CX-30 vehicles and 2023MY CX-50 vehicles. If you received this notice, your vehicle is included in this Safety Recall.

### What is the problem?

The Anti-lock Braking System Hydraulic Control Unit (“ABS HCU”) may be damaged which can increase brake pedal travel length and reduce braking ability, which can increase the risk of a crash.

### What will Mazda do?

#### Protect What Is Important To You

For subject CX-30 vehicles, your Mazda dealer will check the serial number of the ABS HCU of your vehicle and if it has an affected serial number, the part will be replaced with a new one. For subject CX-50 vehicles, your Mazda dealer will replace the ABS HCU with a new one as it has been already verified to be an affected unit. The repair will be performed free of charge and at no cost to you.

### How long will it take?

It will take approximately half an hour to complete the inspection, and if replacement of the ABS HCU is necessary, it will take approximately two hours to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

### What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle inspected/repared as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or call our Customer Experience Center at (800) 222-5500, option #4.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete, and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6. If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the MyMazda app on your smartphone.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*