

# AIRSTREAM®

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner\_name»

«Street»

«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect that relates to motor vehicle safety exists in the model year 2023 Rangeline touring coach. As a result, Airstream is conducting a safety recall.

### *Reason for this recall*

Airstream, Inc. (Airstream) is recalling 2023 Rangeline touring coaches equipped with the Onan 2.8 HGLAA-8302 (Gasoline) generator. Per Cummins Recall 23E030, "The fuel hose between the inline fuel filter and the injection pump module (IMP) may have inadequate clamp force, possibly resulting in a gasoline leak." If a gas leak occurs, this could result in a fire, personal injury and/or property damage.

### *What we will do*

Because this is Cummins' recall, the inspection and recall repair will need to be completed by a Cummins certified service center. To locate the nearest certified service center, please call 1-800-CUMMINS (286-6467). You may also find a location nearest you by searching the web at [www.cummins.com/locations](http://www.cummins.com/locations). The recall repair will be done at no cost to the customer. This repair will take approximately .50 hours.

### *What we need you to do*

Please contact Cummins immediately to schedule a service appointment to have the repair performed on your vehicle's Onan generator. If you have any questions concerning this recall or if you need any assistance, please contact Cummins Customer Service at 1-800-CUMMINS (286-6467), or Airstream Customer Service Department at [support@airstream.com](mailto:support@airstream.com), or by phone at 877-596-6111 ext. 7401. If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Cummins by contacting the Cummins Customer Service Department.

If after contacting Cummins Customer Service or Airstream Customer Service and you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,  
Airstream



Rick March  
General Manager of Airstream Customer Support Group  
cc: National Highway Traffic Safety Administration (NHTSA)

### RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall:  
NHTSA 23V-274/Transport Canada 2023-230

Safety Advisory:  
May 12, 2023

