

Middlebury, IN 46540

NHTSA Safety Recall 23V-270

<Customer Name> < Street Address> < City> < State> <Zip>

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE.

<Model Year> Winnebago <Model Description> <VIN>

June 2, 2023 Dear Winnebago Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Winnebago Towables has decided that a defect which relates to motor vehicle safety exists on certain 2021 through 2023 Winnebago Micro Minnie model series. These vehicles were manufactured August 20, 2020, through April 10, 2023.

REASON FOR THIS RECALL

When loaded with certain off-road style tires, the bumper mounted spare tire carrier has the potential to experience metal fatigue, which could cause welds to break loose and/or shear the metal. The spare tire carrier may fail over time and potentially become detached from the unit in transit, which could increase the risk of a crash.

WHAT WE WILL DO

On affected vehicles, Winnebago Towable dealers will replace the original spare tire carrier with a newly designed spare tire carrier. The time necessary to complete the repair will be approximately 20 minutes. Please allow additional time for the dealer to process your vehicle. This will be done at no charge to you.

WHAT YOU SHOULD DO

Please contact your selling or nearest Winnebago Towable dealer immediately to schedule an appointment. To locate the nearest Winnebago Towable dealer, you can visit our website at www.winnebago.com or call 574-825-5250. Winnebago Towable dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle more efficient.

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If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, we recommend you contact Winnebago Towables, Attn.: Customer Service at (574) 825-5250.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Service by email at <u>retailwoi@wgo.net</u> or write us at Winnebago Customer Service, 201 14th Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Service by email at <u>retailwoi@wgo.net</u> or in writing Winnebago Customer Service at, 201 14th Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

If you are the lessor of this vehicle, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <u>http://www.safercar.gov</u>.

We apologize for any inconvenience this recall may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Winnebago Towables Middlebury, Indiana 46540

Enclosure