

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA Recall 23V-268

Dear INFINITI QX60 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 INFINITI QX60 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

Certain MY 2023 INFINITI QX60 vehicles may have a driver's powered seat that may not be fully secured to the seat frame and the driver's seat frame rail welds may detach from the rear inboard seat bracket. If this condition occurs, it may increase the risk of injury to the occupant in the event of a crash. In addition, in this condition, the seat frame assembly may not meet certain requirements for Federal Motor Vehicle Safety Standard No. 207 "Seating System" and Federal Motor Vehicle Safety Standard No. 210 "Seat Belt Assembly Anchorages".

What Nissan Will Do Qué Hará Nissan

Your INFINITI retailer will inspect the front driver's seat, and if necessary replace the seat cushion frame. This service, which is conducted at no charge to you for parts and labor, could take up to two (2) hours to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

If you notice excess movement in the driver's seat, you should take your vehicle to your local INFINITI retailer for diagnosis. Otherwise, please contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle inspected and if necessary repaired.

Si nota un exceso de movimiento en el asiento del conductor, debe llevarlo a su distribuidor INFINITI local para que lo diagnostiquen. De lo contrario, comuníquese con su distribuidor INFINITI lo antes posible para programar una cita para que inspeccionen su vehículo y, si es necesario, lo reparen.

FINAL Owner Letter – INFINITI Seat Rail Weld – PC967



For more information about the recall, please visit
<https://nna.secure.force.com/recall?camp=PC967>.

Para obtener más información sobre el retiro (recall), visite
<https://nna.secure.force.com/recall?camp=PC967>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.