



American Honda Motor Co., Inc.
4900 Marconi Dr.
Alpharetta, GA 30005-8847
Phone (866) 784-1870

NHTSA Recall Number: 23V-261
Honda Campaign Number: KP2
Service Bulletin Number: MTB17967

IMPORTANT SAFETY RECALL

May 2023

This notice applies to your vehicle: [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2023 model year Rebel 300 (CMX300) motorcycles.

Why my vehicle is under recall: The engine crankcase cover plug may come out of its hole when the temperature rises. This can result in oil leaking onto the exhaust pipe or tire.

Safety Consequence

Oil leaking onto the exhaust pipe or tire may increase the risk of a fire, crash, or injury.

What Honda will do:

Your Honda Powersports dealer will replace the engine crankcase cover, for **FREE**. Honda estimates that the repair will take approximately 1 hour and 15 minutes to complete. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time.

What we need you to do:

Please call any authorized Honda Powersports dealer and schedule an appointment to have your vehicle repaired for **FREE**.

If you are not the only rider of this vehicle, please advise all other riders and passengers of this important information.

California Owners Only

The DMV will not renew your vehicle's registration until this recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer provides you with a completed certificate. Keep the certificate for your records as proof that the recall was completed. Submit the certificate to the DMV only if the DMV requests it.

Emission Warranty

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

- Check recall information for your motorcycle by accessing the Honda recall lookup tool at <https://powersports.honda.com/recalls> and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
 - visit <https://powersports.honda.com/recalls>; or
 - contact your local Honda Powersports dealer; or
 - send Customer Relations a message via <https://powersports.honda.com/contact-us>; or
 - call American Honda's Powersports Customer Relations at 1-866-784-1870 Monday through Friday, 8:30 a.m. to 4:30 p.m., Pacific Time.

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If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact American Honda's Powersports Customer Relations at 1-866-784-1870 to determine potential eligibility and for instructions on how to request reimbursement.

If you no longer own this vehicle or if any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience this recall may cause, but please be assured that your safety is our first concern.

Sincerely,
American Honda Motor Co., Inc.