



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

June 01, 2023

SAFETY RECALL N783: Second Row Left Seat Latch Defective Weld

Vehicles Affected: 2022- 2023MY Range Rover

National Highway Traffic Safety Administration (NHTSA) Recall Number: 23V-252

Dear Range Rover Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2022-2023MY Range Rover vehicles.

Your vehicle is included in this Recall action.

What is the reason for this recall?

A concern has been identified on certain 2022 & 2023 MY Range Rover 7-seat vehicles where the second row left seat frame may have a latch installed with a defective weld, which can result in an incorrectly secured seat. In Vehicles that have a defective weld, the seat may not be correctly secured.

In the event of a crash or sudden braking, an incorrectly secured seat may move forward and upwards. This increases the risk of injury to first and second row seat occupants.

What are the warning signs of this condition?

Warnings of a non-latch state for the second row seat are provided on the instrument cluster, including the warning light below.



Are there any precautions that may be taken to minimize the safety risk until the corrective measures are implemented?

If the instrument cluster displays the warning lamp indicating a rear seat is not latched, then do not use the second row seats.

What will Land Rover and your authorized Land Rover Retailer do?

The left second row rear seat base latch will be inspected. Where the inspection reveals a not OK condition, the left second row rear seat frame and associated components will be replaced. Where the inspection reveals an OK condition, no further action is required. There will be no charge to the owners for this repair.

What should you do?

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N783'.



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Attention Leasing Agencies: If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take between approximately 30 minutes and 3 hours depending on the results of the inspection, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Moved or no longer own this Range Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, **Option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: lrweb2@jaguarlandrover.com. Please include your full name, address, and VIN of your vehicle in your email.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If your retailer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **888-327-4236** (TTY: **800-424-9153**); or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Thomas Giese
Director, Technical Services - MA-43
Customer Service