



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

May 25, 2023

SAFETY RECALL N782: Incorrect Rear Lights

Vehicles Affected: 2023MY Range Rover Sport

National Highway Traffic Safety Administration (NHTSA) Recall Number: 23V-251

Dear Range Rover Sport Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that certain 2023MY Range Rover Sport vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) Number 108 - Lamps, reflective devices, and associated equipment.

Your vehicle is included in this Recall action.

What is the reason for this program?

Incorrect rear taillights have been installed, which will result in the indicators flashing amber color instead of red, and also the bodyside brake lights may not function correctly. Incorrect operation of the rear lights may confuse drivers and other road users increasing the risk of a crash.

What will Land Rover and your authorized Land Rover Retailer do?

The rear taillights will be replaced with parts of the correct specification. There will be no charge to owners for this repair.

What should you do?

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N782'.

Attention Leasing Agencies: If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, Option 9, and one of our representatives will be happy to assist you.



You may also contact us by email using the following address: **Irweb2@jaguarlandrover.com**. Please include your full name, address, and VIN of your vehicle in your email.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 100 Jaguar Land Rover Way Mahwah, NJ 07495

If your retailer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **888-327-4236** (**TTY: 800-424-9153**); or go to http://www.safercar.gov.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

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Director, Technical Services - MA-43

Customer Service