

IMPORTANT SAFETY RECALL

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you

October 15, 2024

This notice applies to your vehicle:

WPOCA298X4L

2004-2005 Porsche Carrera GT
Porsche Recall APA3 / NHTSA ID 23V-241

Dear

This notice is sent to you in accordance with the National Traffic and Motor Safety Vehicle Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 to 2005 Model Year Porsche Carrera GT Vehicles.

What is the issue?

On affected vehicles, there is a possibility that the spherical joints that connect the wishbone suspension on the front and rear axles in the affected Carrera GT cars may not meet Porsche's service life durability expectations. If these components are degraded, the joints could break without warning, affecting vehicle handling and increasing a risk of a crash.

What will Porsche do?

To remedy this issue Porsche will replace multiple spherical joint components on your Carrera GT **at no charge to you**. The remedy will take approximately one day to complete, but it may be necessary to make your vehicle available to your Porsche Center for a longer period of time. Your Porsche Center will arrange for alternate transportation if necessary.

What should you do?

The remedy for this Recall is available now and can be carried out at your preferred Porsche Center.

Porsche recommends that you do not drive your vehicle until it is remedied

Please contact any authorized Porsche Center to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.

To find your nearest authorized Porsche Center, visit:
<https://www.porsche.com/usa/dealersearch/>

This is an Important Safety Recall.

This recall will be carried out **at no expense to you**. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer support as instructed below.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

If you are not the owner of this vehicle or require any assistance or have any questions, please call 1-800-PORSCHE or email customersupport@porsche.com.

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

Very truly yours,

Porsche Cars North America, Inc.