



**IMPORTANT SAFETY RECALL**  
**NHTSA Recall No. 23V230**

Date: May 31, 2023

<Customer Name>

This notice applies to your vehicle, VIN's: See Attached

Re: Insufficient Hub Lubrication

Dear <Person>:

This notice is being sent in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Great Dane LLC has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 Great Dane Champion Dry Van trailers equipped with preset hub systems requiring lubricant fill manufactured at our Danville PA facility that may not have received the proper quantity of lubricant.

Inadequate lubrication fill levels in the wheel hubs could lead to the tapered roller bearings not receiving proper lubrication to support function. This could lead to a catastrophic failure of the hub bearings which could cause the trailer's wheel/tire/hub assembly to become detached, increasing the possibility of a loss of stability and/or control of the vehicle leading to a crash. Further if the trailer's wheel/tire/hub assembly were to become detached it could create a hazard for other vehicles.

An authorized Great Dane Service Center or Dealer will inspect and, if necessary, repair the wheel hub with insufficient lubricant fill, free of charge.

Repair time should be approximately 1 hour.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Great Dane Customer Service at (877) 369-3493.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you conclude that Great Dane LLC has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:



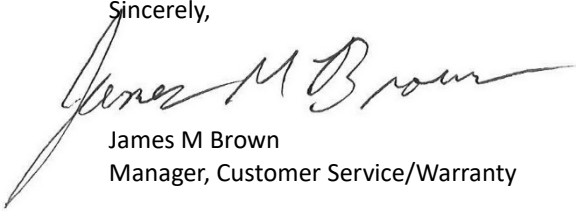
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

-or-

Call the toll-free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153) or go to  
<http://www.safercar.gov> )

We regret any inconvenience that this situation may have caused. Great Dane LLC wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

A handwritten signature in black ink that reads "James M Brown". The signature is written in a cursive style and is positioned above the printed name and title.

James M Brown  
Manager, Customer Service/Warranty

