



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

Mailed on  
05/26/2023  
Compliance



A NAVISTAR COMPANY

## IMPORTANT SAFETY RECALL 23509 NHTSA RECALL NO. 23V-220

MAY 2023

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2021 thru 2024 LT® and RH® series trucks built 06/11/2020 thru 03/16/2023 with engine feature code 12BET, 12BEU, 12BEV, 12BEW, 12BEX, 12BEY, 12BEZ, 12BGA, 12BGB, 12BGC, 12BGD, 12BGE, 12BGG, 12BGH, 12BEJ, 12BGK, 12BGL, 12BGM, 12BGN, or 12BGP (International® A26B engine) and ABS feature code 04AAS, 04AZE, 04AZH, 04AZX, 04BAB, or 04BAC (Air Brake Anti-Lock Brake System [ABS]).

### **REASON FOR THIS RECALL**

The Engine Control Module (ECM) disregards throttle pedal input and reduces engine torque when the ABS control unit senses a wheel speed sensor fault and may cause the vehicle to unexpectedly slow to idle speed on the roadway.

### **RISK TO MOTOR VEHICLE SAFETY**

A vehicle that unexpectedly slows to idle speed on the roadway can increase the risk of a vehicle crash that may result in property damage, personal injury, or death.

### **DEFECT REMEDY**

The repair will involve updating the ECM software to the latest calibration. Authorized repair locations have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired. You can find your nearest dealer by using the

dealer locator at

<https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>.

\*Love's and Speedco locations in Texas cannot perform warranty services.

**If you have already paid for repairs prior to this notice that corrected the defect**, you may be eligible for reimbursement of certain repair expenses if they occurred 03/30/2022 thru 06/05/2023. **Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**