GENESIS MOTOR AMERICA, LLC
P.O. BOX 20850
FOUNTAIN VALLEY, CA 92728

NHTSA Recall Number: 23V-210
Genesis Motor America Recall Number: 013G

# IMPORTANT SAFETY RECALL

2023 Genesis G90
Seat Belt Pretensioner

**This is an Important Safety Recall.**

- Failure to complete this recall repair could lead to abnormal seat belt pretensioner deployment in a crash, which could result in injury to vehicle occupants.
- Please contact your nearest Genesis retailer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- Genesis Customer Care can help with any questions or concerns:
  **1-855-769-2064** or **www.genesis.com/us/recall**

This notice applies to your Genesis vehicle, VIN: XXXXXXXXX**XXXXXXXX**

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect, which relates to motor vehicle safety exists in **certain 2023 model year G90 vehicles**. Genesis is initiating a safety recall to repair a condition involving the front/rear seat belt pretensioners in these vehicles in the U.S. Your vehicle, with the VIN shown above is among the impacted vehicles.

You have received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

## What is the problem?

The front/rear seat belt pretensioners may deploy abnormally in the subject vehicles, causing the MGG (Micro Gas Generator) to detach from the assembly. An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments into the vehicle occupant compartment, which may result in injury to vehicle occupants.

## What will Genesis do?

Your Genesis retailer will install front/rear seat belt pretensioner anti-separation protection caps. This procedure will be performed at **NO CHARGE** to you.

## What should you do?

Please contact your nearest Genesis retailer to schedule the recall repair as soon as possible. The actual time required to perform the repair is less than two hours; however, your vehicle may be needed longer. To locate your nearest Genesis dealer please visit:
**www.genesis.com/us/en/genesis-retailer-location.html**.

We recommend scheduling a service appointment to minimize inconvenience. You may also arrange in advance for a Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period.

## Additional information

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at **1-855-769-2064**. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

## Reimbursement notification

If you have previously paid for a repair that addresses the issue described in this letter, you may be eligible for reimbursement. To obtain additional information, use the link **www.owners.genesis.com/us/en/contactus/campaign.html** or call **1-855-769-2064**.

## No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.