

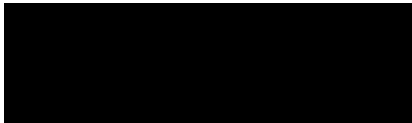


***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 23V-207

This notice applies to your vehicle:

| Bus Model | Vehicle Identification Number (VIN) |
|-----------|-------------------------------------|
| E-450 | [REDACTED] |

May 31, 2023



Dear Lightning eMotors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Lightning eMotors, Inc. (“LeM”) has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2020 FT3-43 and FE4-86, Model Year 2019-2021 FE4-129, and Model Year 2019 – 2022 FT3-86 vehicles equipped with eMatrix Energy Systems battery packs. This action involves vehicles in which LeM powertrains were installed from January 1, 2020, through February 2, 2022, and which use eMatrix Energy Systems battery packs. Our records indicate that your vehicle(s) listed above may be affected.

What is the Problem?

Defective structural welds and internal radiator leaks have been found in the eMatrix battery packs installed in these vehicles. These conditions may result in isolation faults and cell imbalances that may cause a loss of traction drive, which may increase the risk of a crash, or thermal runaway, which may increase the risk of a fire.

What Are We Doing About the Problem?

LeM will replace the eMatrix batteries with a non-defective battery, free of charge. If a replacement battery is unavailable, LeM will discuss alternative remedy options with you. Please contact LeM at support@lightningmotors.com or 970-744-4926 for more information.



If you no longer own the vehicle(s) listed above, please forward this notice to the new owner and provide the new owner's address to us at support@lightningmotors.com.

Federal law requires vehicle lessors receiving this recall notice to forward a copy to the lessee within ten days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the noncompliance has been remedied.

Questions or Concerns?

If you have questions or concerns about this recall, please contact us at support@lightningmotors.com or 970-744-4926. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Ben Schroder

Ben Schroder
Director, Field Customer Service