



NHTSA SAFETY RECALL NUMBER 23V-206

Product Safety Department  
Vermeer Corporation  
1210 Vermeer Rd East  
Pella, Iowa 50219 USA  
productsafety@vermeer.com



**IMPORTANT  
SAFETY  
RECALL**

**First Notice**

**Safety Chain Retention Bolt  
Inspection and Replacement  
Kit  
(IK004395)**

SAMPLE

OWNER

May 25, 2023

Dear BC700XL owner:

**Model:** «Model»

This notice applies to your vehicle,

**Serial No:** «VIN»

*This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.*

Vermeer has decided that a defect that relates to motor vehicle safety exists in certain model year 2021 – 2023 Vermeer BC700XL brush chippers. According to our records, you currently own a Vermeer BC700XL brush chipper. The model and serial number are shown at the top center of this letter.

**SAFETY CHAINS MAY BECOME DISCONNECTED**

During manufacturing, shorter retention bolts than were originally intended may have been installed on affected trailers. If the incorrect bolts were used, the bolts will not properly engage the locking feature of the retaining nuts, which may allow the safety chains to become separated from the drawbar.

**DEATH OR SERIOUS INJURY POSSIBLE**

Loss of the safety chains may increase the risk of separation of the trailer and tow vehicle, in the event the drawbars on affected trailers fail or become disconnected unexpectedly. **Death or serious injury is possible.** Property or equipment damage may also occur.

**IMMEDIATE MACHINE INSPECTION REQUIRED**

IK004395 has been created to provide the necessary parts and instructions **for the owner** to inspect the safety chain retention bolts and to install correct bolts, if necessary, free of charge. **Owners will be instructed to inspect and install correct retention bolts as soon as possible.**

To compensate you for your time in installing the kit, please complete and return the below work completion certificate either by email: [safetyform@vermeer.com](mailto:safetyform@vermeer.com) or fax: 641-621-8562.

<b>OWNER WORK COMPLETION CERTIFICATE</b> <b>IK004395: Safety Chain Retention Bolt Inspection and Replacement Kit</b> <b>First Notice</b>		<i>For Dealer Use:</i> <i>Warranty Claim #</i>
Return work completion certificate either by email: <a href="mailto:safetyform@vermeer.com">safetyform@vermeer.com</a> or fax: 641-621-8562		
<b>Model: «Model»</b>		
<b>Serial No: «SerialN»</b>		
<input type="checkbox"/> As owner, or owner's representative, I have properly <b>installed</b> the parts according to the Kit's written instructions.		
<input type="checkbox"/> As owner, or owner's representative, I have <b>inspected</b> the safety chain retention bolts and my machine has the correct bolts installed.		
In returning this Certificate with the understanding that I will receive a <b>\$50.00USD Parts Certificate</b> for reimbursement for labor from Vermeer Corporation.		
Date Work Completed:		
Work Completed By: <i>(Enter Installer's Name, Company's Name &amp; Address)</i>		
Installer's Signature:	X	Phone #:
<i>(Name of Installer's Company, Address, and Signature Required)</i>		
Unit Owner's Name:		
Unit Owner's Address:		
<i>(Name of Owner's Company and Address)</i>		

Please contact your authorized, independent Vermeer dealer if you have questions.

<b>Contact your local Vermeer dealer:</b>	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
<b>Telephone:</b>	«Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1  
 Telephone: 641-621-7060  
 Email: [productsafety@vermeer.com](mailto:productsafety@vermeer.com)

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the towing vehicle occupants and other drivers and passengers on the public roadways.

Regards,  
**PRODUCT SAFETY DEPARTMENT**

*Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.*

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at [productsafety@vermeer.com](mailto:productsafety@vermeer.com) or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>