



 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412

 800-322-2284

 sales@alexisfire.com

 AlexisFire.com

****IMPORTANT SAFETY RECALL****

This notice applies to your vehicle, [VIN]

NHTSA Recall No: 23V190

April 5, 2023

Dear Alexis Fire Equipment Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Alexis Fire Equipment has decided, based on information provided by Warn Industries, that a defect exists certain 2022 Emergency Utility, Flatbed Brush, an 300 Gallon Mini Pumper Fire Apparatus vehicles equipped with a handheld remote control operated WARN VR EVO winch.

APPARATUS VIN: [OWNER VIN]

COMPONENT:

WARN Industries VR EVO winch

PROBLEM DESCRIPTION:

After investigating field reports of inadvertent activation, Warn determined that getting the remote control wet could result in water ingress and corrosion inside the remote control. This condition could lead to inadvertent activation. It was determined that this condition only affects remote controls with wireless capability that are not waterproof. Only the remote is subject to the recall, the winch is not affected.

CONSEQUENCE:

Remotes which have been exposed to or submerged in water have exhibited failures that can result in unintended winch operation, which increases the risk of injury.

REPAIR PROCEDURE:

WARN has issued specific instructions on how to immediately inspect, replace your existing VR EVO remote with a “corded-only” remote, and submit a claim for a \$100 coupon as well as a new water-resistant remote control that will be made available to affected customers once released. Please see the attached document directly from WARN Industries Inc.

CUSTOMER ACTION:

Please follow the attached directions from WARN and register to receive your \$100 coupon and wireless replacement remote when available at <https://www.warn.com/vr-evo-remote-info>.





 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412

 800-322-2284

 sales@alexisfire.com

 AlexisFire.com

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS:

If you have any questions or concerns, please contact WARN customer service at 800-543-9276 or cs@warn.com or visit WARN's website at <https://www.warn.com/vr-evo-remote-info>

If Warn Industries fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://safercar.gov>

Alexis Fire Equipment is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Alexis Fire Equipment Company

