

**IMPORTANT SAFETY RECALL**  
**OWNER NOTIFICATION**  
**NOTIFICACIÓN PROPIETARIO**

**NHTSA Recall 23V-187**

Dear INFINITI QX55 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 INFINITI QX55 vehicles. Our records indicate that you own or lease the INFINITI vehicle identified by the VIN on the inside of this notice.

**Reason for Recall**  
**Motivo del Retiro**

Due to a supplier material handling concern that has since been corrected, incorrect door locks were inadvertently loaded into the door lock assembly line. As a result of this issue, the front passenger door might not remain latched during a crash. If the front passenger door opens during a crash, increasing the risk of injury to the passenger occupant.

**What INFINITI Will Do**  
**Qué Hará INFINITI**

Your INFINITI retailer will replace the affected front passenger door lock. This service, which is conducted at no charge to you for parts and labor, could take up to one (1) hour to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

**What You Should Do**  
**Qué Debes Hacer**

Contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit  
<https://nna.secure.force.com/recall?camp=PC962>.

Para obtener más información sobre el retiro (recall), visite  
<https://nna.secure.force.com/recall?camp=PC962>.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs

Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.

**\*\*CHANGE OF INFORMATION POSTCARD ATTACHED\*\***

If any information has changed or if you no longer own this vehicle, please fill out this change of information postcard.